

Social. Cloud. Analytics.
Amplify your business

Siegfried Lautenbacher
@beaservices1

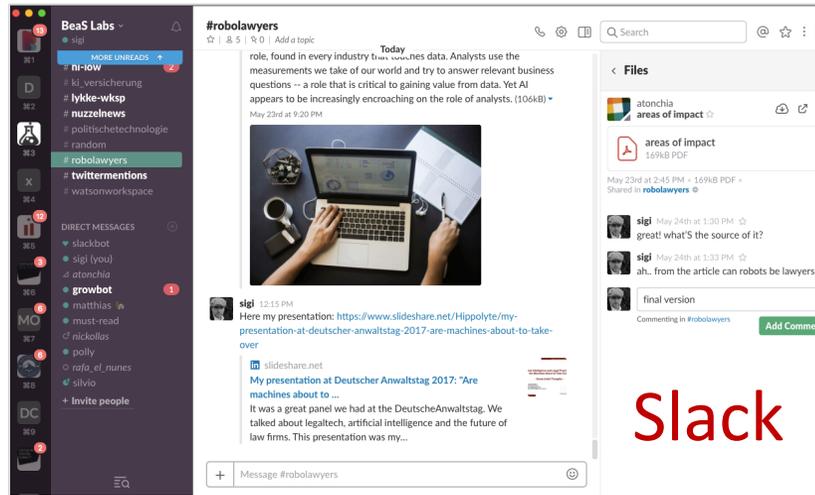
„Microsoft Teams‘: Chat als ‚Next-Generation Collaboration‘ – oder nur ein weiteres Tool (zu viel)?

Webinar von Sharepoint360.de
Mai 2017

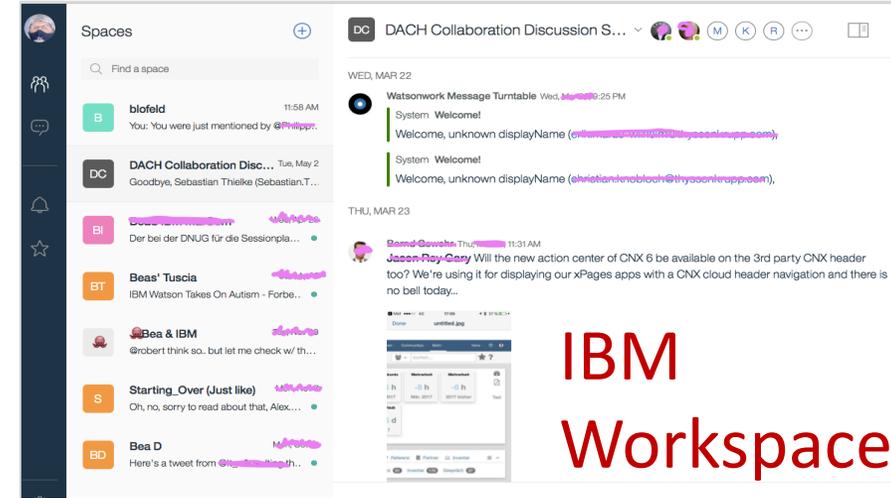


Eine App nach der anderen ist die Killer App der vorherigen.
Wann können wir auf solche dämlichen Analogien verzichten?

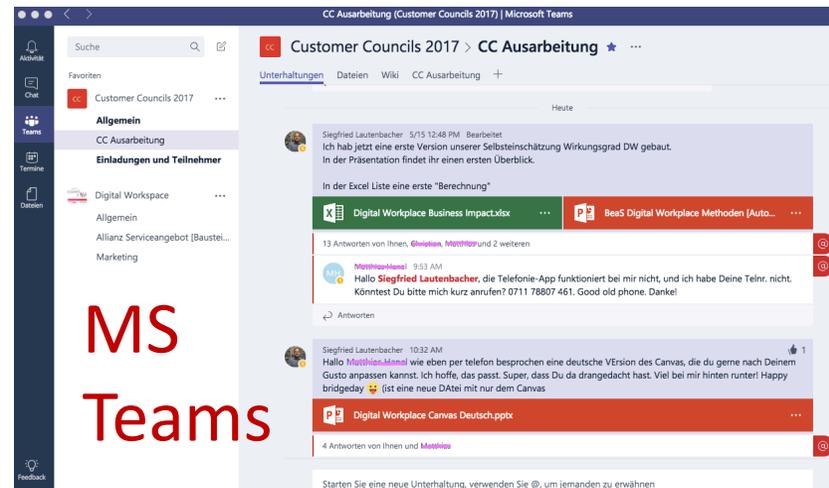
Kurzdemos von



Slack



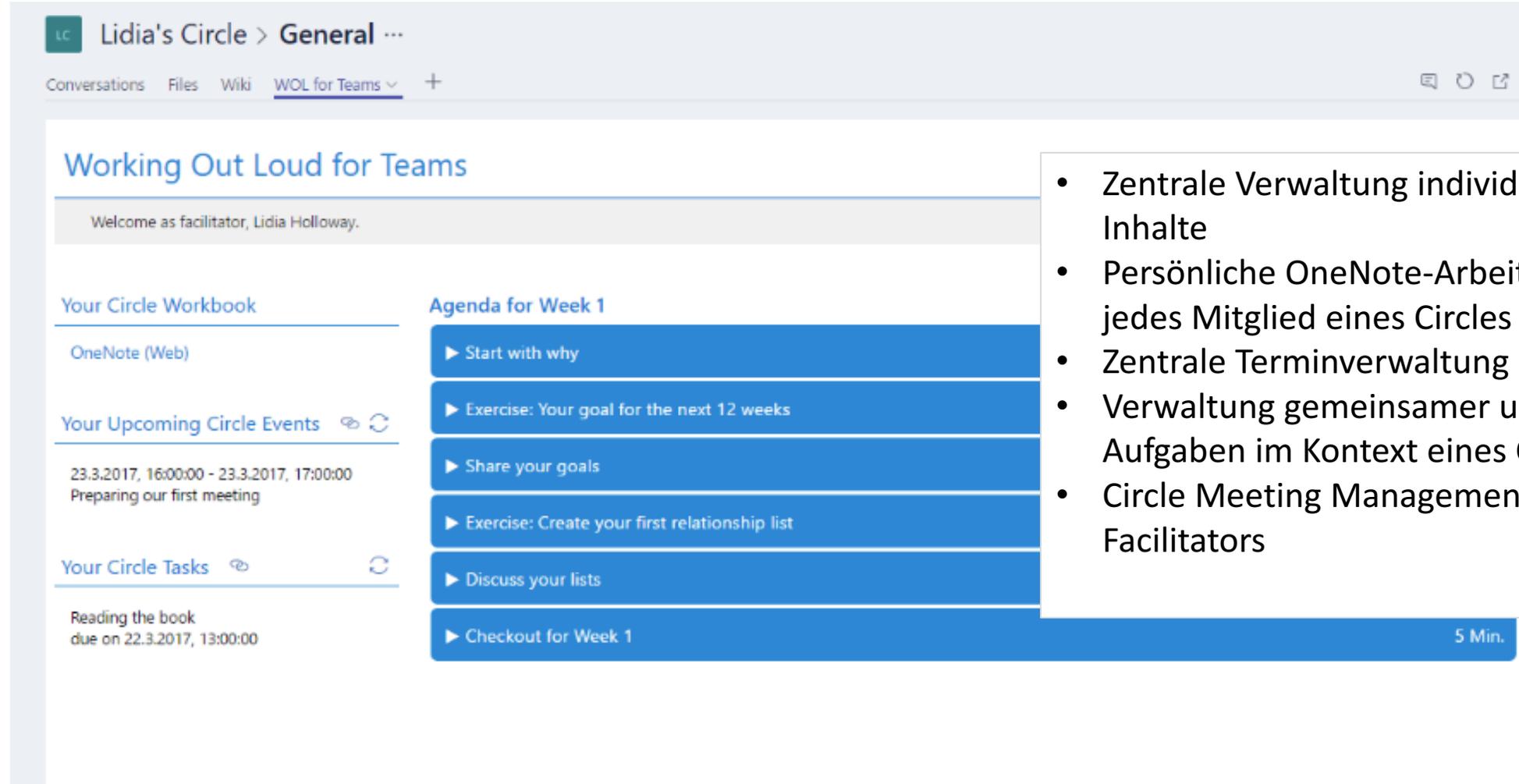
IBM
Workspace



MS
Teams

Beispiel “WorkingoutLoud” mit MS Teams

Die Netmedianer haben ein schönes Werkzeug gebaut, das den Nutzen von MS Teams exemplarisch aufzeigt (inkl. Einbindung in O365)



Lidia's Circle > General ...

Conversations Files Wiki WOL for Teams +

Working Out Loud for Teams

Welcome as facilitator, Lidia Holloway.

Your Circle Workbook

OneNote (Web)

Your Upcoming Circle Events

23.3.2017, 16:00:00 - 23.3.2017, 17:00:00
Preparing our first meeting

Your Circle Tasks

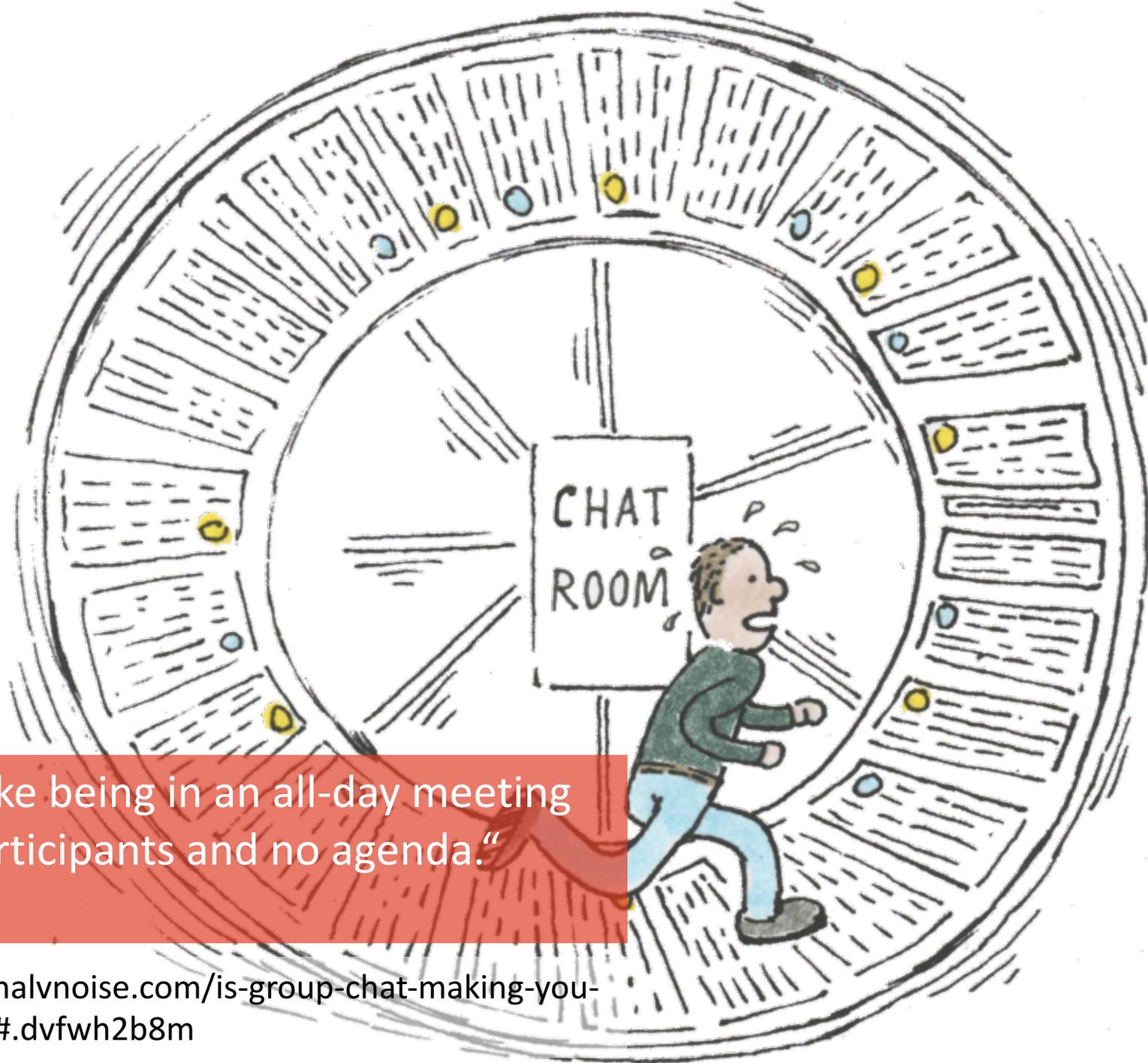
Reading the book
due on 22.3.2017, 13:00:00

Agenda for Week 1

- ▶ Start with why
- ▶ Exercise: Your goal for the next 12 weeks
- ▶ Share your goals
- ▶ Exercise: Create your first relationship list
- ▶ Discuss your lists
- ▶ Checkout for Week 1 5 Min.

- Zentrale Verwaltung individueller Circle-Inhalte
- Persönliche OneNote-Arbeitsbücher für jedes Mitglied eines Circles
- Zentrale Terminverwaltung
- Verwaltung gemeinsamer und individueller Aufgaben im Kontext eines Circles
- Circle Meeting Management Tools für Facilitators

ront-



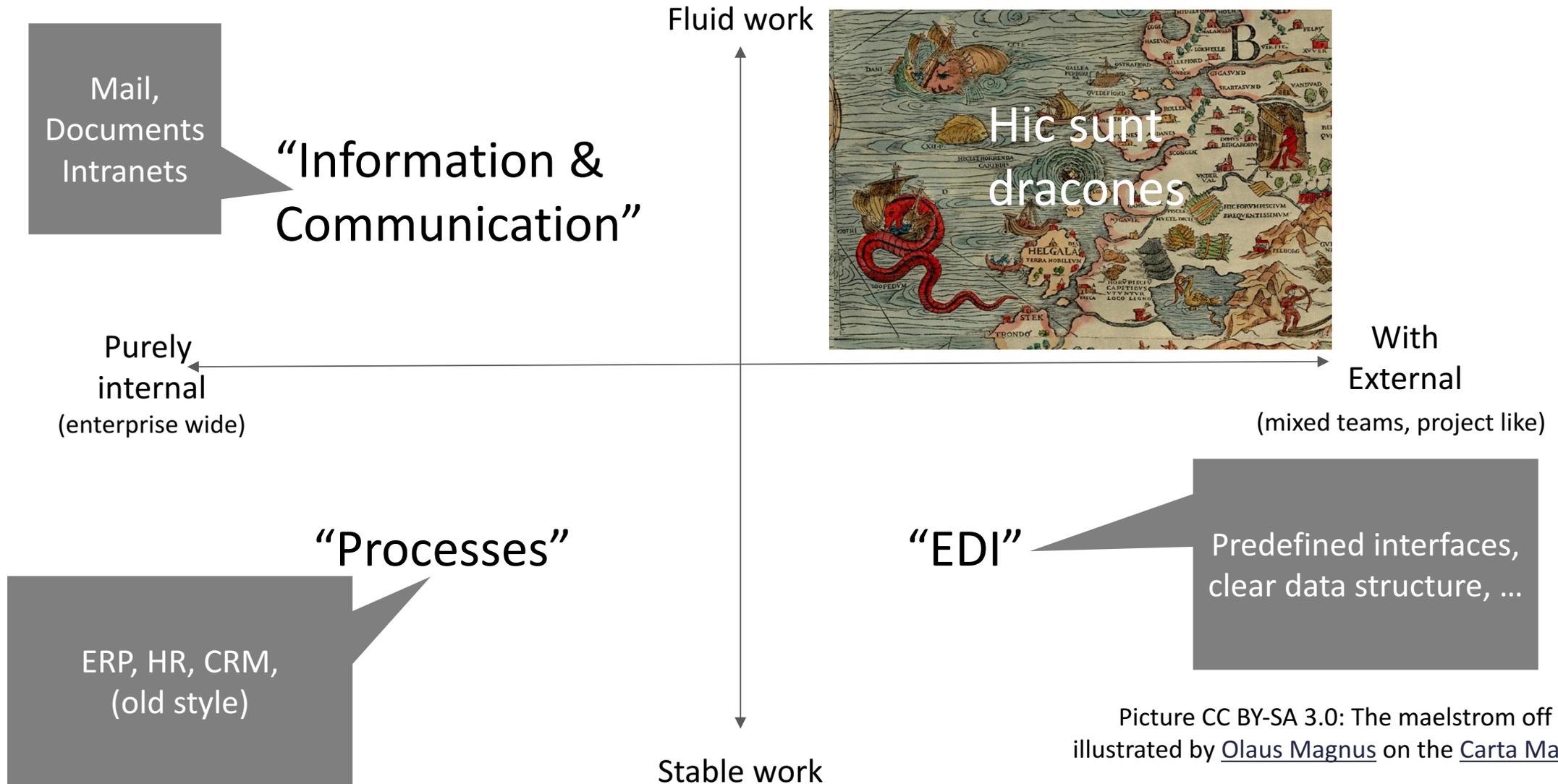
„Group chat is like being in an all-day meeting with random participants and no agenda.“

Jason Fried

Source: <https://m.signalnoise.com/is-group-chat-making-you-sweat-744659addf7d#.dvfwh2b8m>

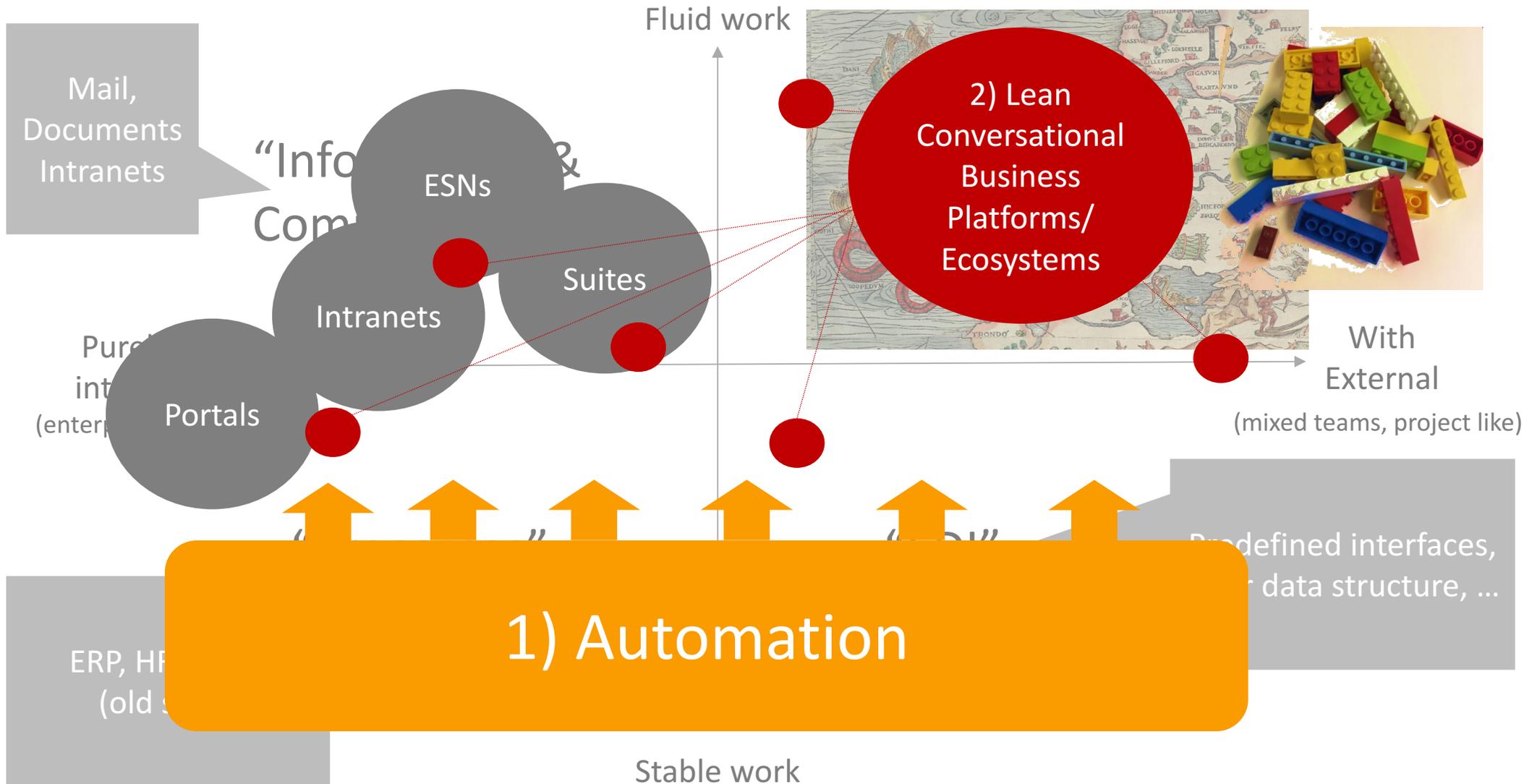
Die Vielfalt des Zusammenarbeitens

Das Werkzeug formt die Zusammenarbeit und Digitale Collaboration wird immer vernetzter.



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Teams, Slack, Hipchat et al. Was ist das eigentlich?

Da gibt es eine Begriffsvielfalt... *Messaging, persistent chat, teams, groups .. Ein kurzes Begriffs Bingo*

A	+B	+C
Collaborative	Messaging	Streams
Conversational	Work	Applications
Group	Business	Environments
Team	Communication	Platforms

*Question with request for feedback from
Alan Lepofsky @alanlepo via twitter, (02.03. 17)*

Teams, Slack, Hipchat et al. Was ist das eigentlich?

Da gibt es eine Begriffsvielfalt... Messaging, persistent chat, teams, groups .. Ein kurzes Begriffs Bingo

A	+B	+C
Collaborative	<u>Alles ist eine Konversation</u>	Streams
Conversational	<ul style="list-style-type: none">• mit Menschen & Teams• mit Werkzeugen (Bots, ..)• mit Prozessen	Applications
Group		Environments
Team	Es geht also tiefer als klassische activity streams	Platforms

A proposal from Alan Lepofsky @alanlepo via twitter, (02.03. 17)

Teams, Slack, Hipchat et al. Was ist das eigentlich?

Da gibt es eine Begriffsvielfalt... *Messaging, persistent chat, teams, groups .. Ein kurzes Begriffs Bingo*

A	Es geht darum, produktiver zu arbeiten	
	<ul style="list-style-type: none"> • Entscheidungen schneller treffen • Informationen im Kontext 	<ul style="list-style-type: none"> • Wissensfluss
Collaborative	Messaging	Streams
Conversational	Mehr als ein activity stream	
	Work	Applications
Group	Business	Environments
Team	Communication	Platforms

A proposal from Alan Lepofsky @alanlepo via twitter, (02.03. 17)

Teams, Slack, Hipchat et al. Was ist das eigentlich?

Da gibt es eine Begriffsvielfalt... Messaging, persistent chat, teams, groups . Ein kurzes Begriffs Bingo

Sind keine "Produkte", sondern Infrastruktur

- offen
- partizipativ
- Bieten eine Plattform für Wertschöpfung

"Eine Plattform verbindet Menschen, Organisationen & Ressourcen in einem Ökosystem"

A		
Collaborative		
Conversational		
Group	Business	
Team	Communication	Platforms

A proposal from Alan Lepofsky @alanlepo via Twitter, (02.03. 17)

Die Akteure im Conversational Business Platform Stack

In an already overcrowded Collaboration platform landscape, *the appearance of Slack created a new “niche” (only 2,5 years ago!)*

Conversational Business Platform	(Hipchat, Spark, Circuit ..) Slack	Microsoft Teams	Google Hangout Chat	IBM Workspace
Wer liebt es?	<ul style="list-style-type: none"> • Developers • Digitalistas • Citizen developers • End-users 	<ul style="list-style-type: none"> • System integrators & consultants • Corporate IT • Controllers 	<ul style="list-style-type: none"> • G-Suite users • <i>To early to say ..</i> 	<ul style="list-style-type: none"> • Who knows it?
Wer hasst es?	<ul style="list-style-type: none"> • System integrators & consultants • Corporate IT • Controllers • Cloud Naysayers 	<ul style="list-style-type: none"> • Cloud Naysayers • <i>To early to say...</i> 	<ul style="list-style-type: none"> • Cloud Naysayers • <i>To early to say ..</i> 	<ul style="list-style-type: none"> • Cloud Naysayers • Ex Domino users ;-)
USP	<ul style="list-style-type: none"> • The operating system for work • Tons of integrations 	<ul style="list-style-type: none"> • Distribution power • Integrated in O365 • The hub of “office” 	<ul style="list-style-type: none"> • Distribution power • G-Suite • Commitment towards enterprise 	<ul style="list-style-type: none"> • Watson • Enterprise stack

Reality of course is much more differentiated .. The intention of this table is to ignite our discussion!

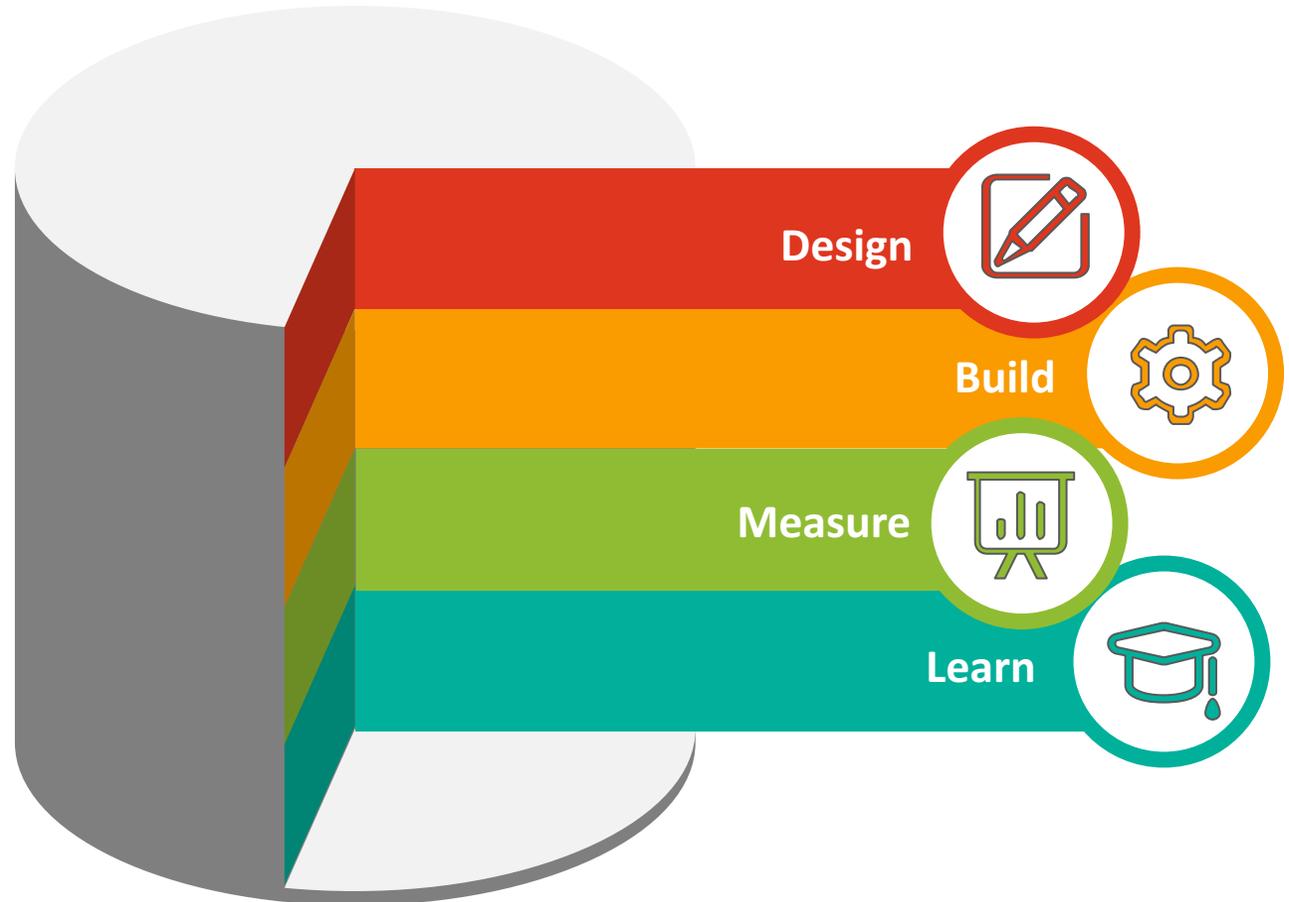
DBML Approach

- **Design** – Plan for a specific tool, define requirements, expectations, desires
- **Build** – Go an build the minimal viable but integrated version and get it used
- **Measure** – Measure relentlessly all kind of usage tracking and feedback
- **Learn** – Analyze the results and decide:

Fail => do something different, better!

noFail => do it for now/some time & keep looking or create something better

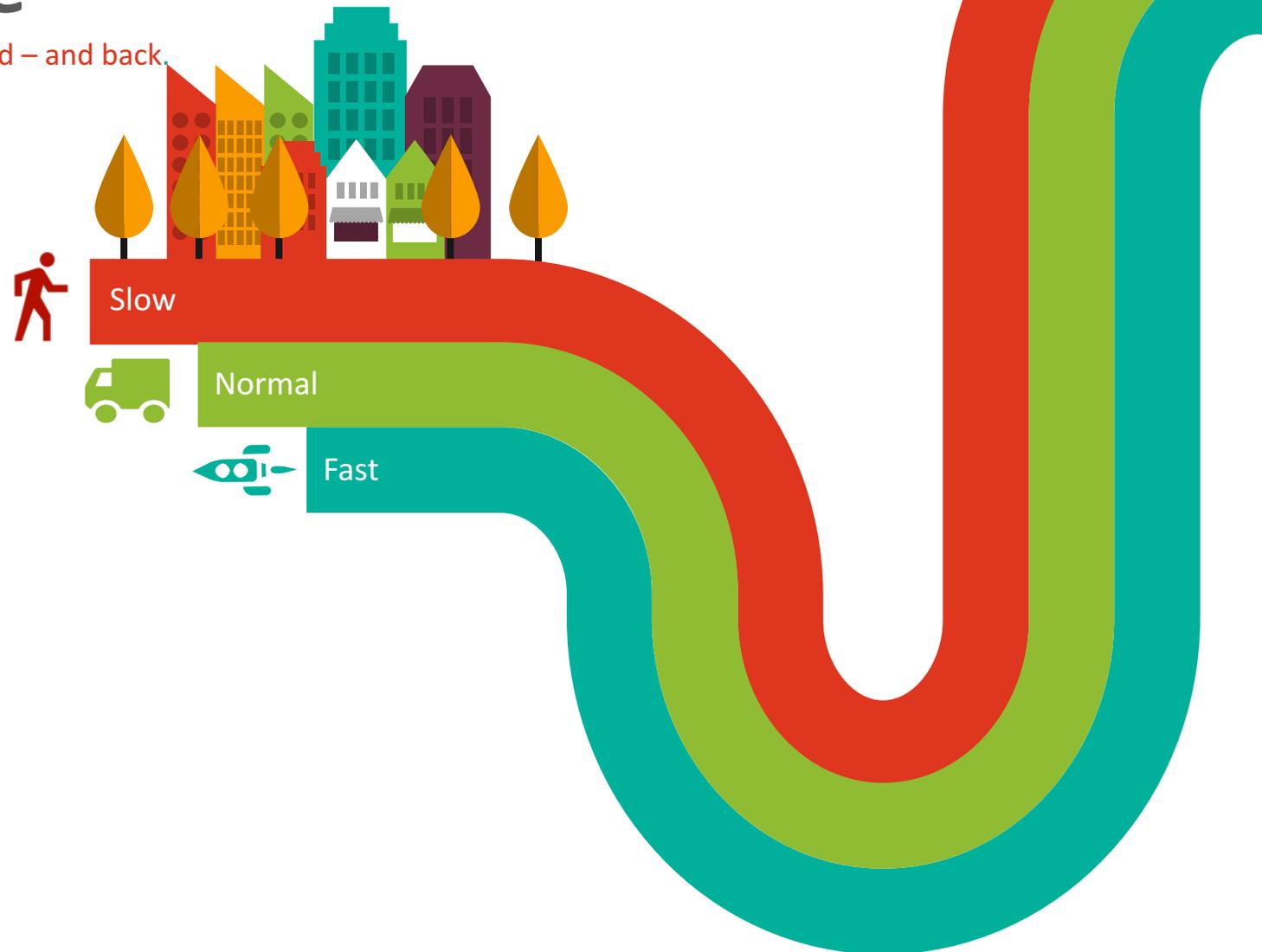
Based on agile and lean startup movement by Eric Ries.



Mind the Infrastructure

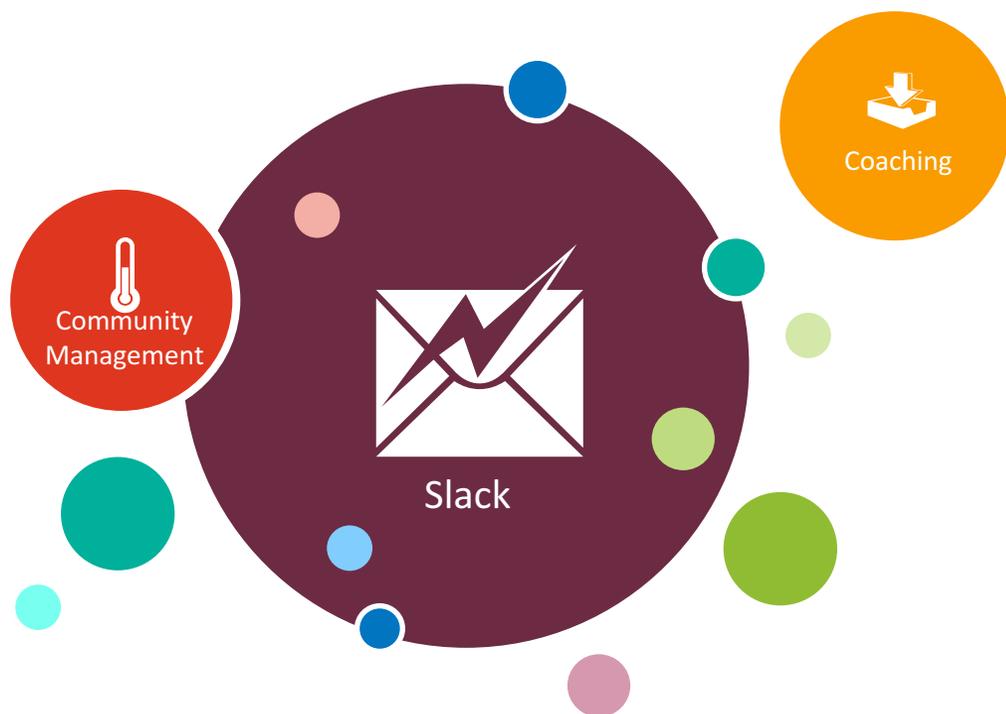
Performance and reliability from **end user device to the cloud – and back.**

- Wireless LAN – Jitter, Density, RSSI, uplink topology...
- Internet Links – Bandwidth ok, but the also: response times to destination, packet loss, jitter, redundancy and resiliency.
- Data Flow Management – Knowing exactly how data much/which kind of data flows from each end user device to each cloud which way it take in your infra.
- 4G/5G true mobile – +1 to get to know this on regional/global 4G/5G networks



Another kind of Support

Coaching, community management, collaboration on an **extended workbench model**.



Management of Diversity

- Authorization-Management
- Onboarding
- Off-boarding
- Data Governance
- Cost Management



Users

less than 30

- manual
- Excel

more than 30

- SaaS Mgmt Platform
- automation

	Y1	X	Y	Z
	Name	Address	Address2	ZipCode
1	Cash Customer			
2	Fabrikam	456 North Calumet Ave		SL6 1DU
3	Adventure Works	321 Garden Mall		S25 1YF
4	Alpine Ski House	987 West Alaska Ave	Bourn	BS39 7QE
5	Blue Yonder Airlines	567 West St.	Flimwell	CB2 2LD
6	Coho Vineyard	789 University Ave	1234 West Oak Road	TN5 7PB

BetterCloud | 0555 368 | Jeremy Bonham

Profile Information

Work Address: 230 7th Ave, New York, NY 10001 USA
Phone: (888) 999-8885
Manager: Randy Nations
Org Group: Root
Last Visited: December 6th, 2016 5:34am

Recent Activity

TODAY
Jeremy connected in the #MyAdmin Slack channel.
Jeremy added 1 documents to the 'December HLP' folder in Drive.
3 documents were shared with Jeremy.
Jeremy shared 1 documents from the 'November HLP' folder in Dropbox.
Jeremy shared 1 documents from the 'November HLP' folder in Dropbox.

YESTERDAY
Jeremy connected in the #MyAdmin Slack channel.
Jeremy added 1 documents to the 'December HLP' folder in Drive.
1 documents were shared with Jeremy.
Jeremy shared 1 documents from the 'November HLP' folder in Dropbox.

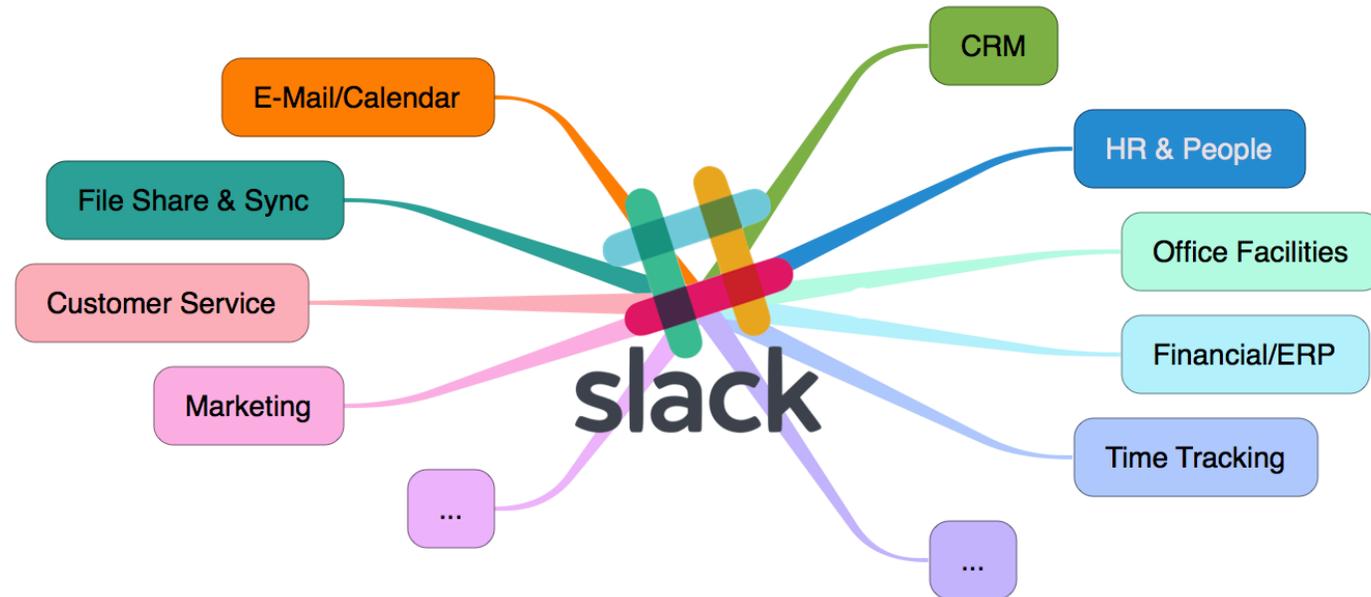
THIS WEEK
Jeremy connected in the #MyAdmin Slack channel.
Jeremy added 1 documents to the 'December HLP' folder in Drive.

Summary: 352 FILES, 5 CALENDARS, 4 INTEGRATIONS, 32 GROUPS, 12% STORAGE USED

Bi-Modal, both are important



Standardized Workplace



Agile adaptive Workspace

beck et al.
serviices



Get in Touch

Smart accelerators for your digital business

Zielstattstr. 42,
81379 München



@beaservices1



+49 89 5388630